

All information at a glance – 2023



Location

Our hotel complex consists of several buildings and is set away from traffic in Prinzbach – a side valley of the Kinzig valley, with almost 400 inhabitants – surrounded by meadows and woods. Peace and relaxation are guaranteed here. In Prinzbach there is no connection to public transport. The nearest train station in Biberach (Baden) is 5 kilometres away. We will be happy to pick you up free of charge from the train station in Biberach on the day of your arrival and drop you off there again on the day of departure. We kindly ask that you book the shuttle service at our hotel in good time. Thank you.

Hotel & Facilities

Our hotel complex consists of three buildings. The main **“Badischer Hof” building** together with the adjacent **“Jägerhof”** and **“Wiesengrund”** guesthouses. Thus, the property offers you a total of approx. 90 beds in the idyllic village of Prinzbach, an indoor swimming pool with integrated whirlpool, neck stream massage and counter-current system, an outdoor pool, sauna landscape with organic and Finnish saunas, steam bath and infrared cabins, a relaxation room and our **“KO-SPA-WELL”** wellness oasis.

Stammhaus / Badischerhof main building

In the main building Badischer Hof you will find the dining room where you can have breakfast in the morning, lunch and enjoy our 5-course menu in the evening.

“Wiesengrund” & “Jägerhof” guesthouses

The wellness area with indoor swimming pool, sauna, infrared cabin and steam bath is located in the “Wiesengrund” guesthouse. This building adjoins the “Jägerhof” guesthouse and is connected to it by a corridor. In the “Jägerhof” you will find our fitness room, the relaxation room and the “KO-SPA-WELL” wellness oasis. To get from the guesthouses to the main building, you simply have to walk a short distance of approx. 50 metres across the inner courtyard.

Wellness & Sauna

Our heated outdoor pool (25°) is usually open from June until end of September, depending on the temperatures. Our indoor swimming pool is available all year round from 7am to 7.30pm and is free of charge. The indoor pool’s water temperature is usually a constant 29° Celsius. We have an organic sauna (60°) and a Finnish sauna (90°), both of which are open daily from 2pm to 7pm. All other attractions, such as the steam bath and infrared cabin, are available free of charge during the regular opening hours. The entire sauna area is a textile-free zone. Access is only allowed to guests aged 14 and over. Please also note that entry into the indoor pool is not allowed in street clothes.

Beauty Treatments & Massages

Our wellness oasis “**KO-SPA-WELLness**” is located in the “Jägerhof” guesthouse and is open from Tuesday to Friday from 2pm to 7pm and on Saturdays from 10am to 7pm. On Sundays and Mondays, our massage and cosmetics departments are usually closed.

Relaxation Room

The “Bergwerkstollen” relaxation room is also located in the “Jägerhof” guesthouse and is exclusively available to our wellness and sauna guests for rest and relaxation. Please understand that this area is only accessible to adults. The “Bergwerkstollen” is open daily from 8am to 7.30pm.

Fitness Room

Our fitness room in the basement of the “Jägerhof” guesthouse is also open exclusively to adults. Children up to the age of 12 are not admitted. Young people between the ages of 13 and 18 are only admitted when accompanied by an adult. Please refer to the information for use on site. The fitness room is open from 8am to 8pm.

Bathrobes & Slippers

Bathrobes are in your room for use during your stay and can be used free of charge. Should you also need slippers, these are also available free of charge from reception.

Check-in & Check-out

Your holiday starts on the day of arrival at **1.00 pm** with the lunch snack. On the day of arrival, we will be happy to have your room ready for you from **3.00 pm**. Should you arrive after 9pm, we kindly ask for prior notification. Please vacate your room for cleaning by **10.30am** on the day of departure in order to enable us to have the room ready for the next guests to receive their room on time. **Your holiday at the Badischer Hof – and with it all inclusive services – ends after breakfast on the day of departure.** Should you wish to continue using our wellness area after 10.30am, this is possible for a fee of € 20.00 per person. **Late check-out** until 4pm on the day of departure is only possible on request and subject to availability. With this option you can stay in your room until late afternoon and also use our wellness area. For this service we charge a fee of € 30.00 per person. **INFO:** For guests staying **3 nights** or more, the use of the wellness area is included until 4pm on the day of departure.

Paying for the room

You can pay for your room in cash or by card. We only accept EC-Maestro, Visa or MasterCard. Reception is open Monday to Friday from 8am to 7pm and on Saturday and Sunday from 9am. If you would like to check out before 8am (or 9am on Sundays) on the day of your departure, please let us know. You are also welcome to pay for your room the evening before you leave.

Gift vouchers

If you have a gift voucher, please present it at reception when you arrive so that we can charge it against costs immediately.

Culinary Gourmet Day

All prices are per person and night including the Culinary Gourmet Day and plus visitor's tax.

This includes the breakfast buffet with regional delicacies, a lunch snack with small treats (not valid on the day of departure) and in the evening a 5-course menu with a choice of three to four main courses. We are also happy to prepare lactose- and gluten-free dishes for you by arrangement and with prior notification. Drinks at lunch and dinner are not included.

If you do not wish to have the evening menu for the entire duration of your stay, we will waive € 18.00 per person per night on the regular price.

Price Differences

Price differences are only due to the size and location of the rooms. The all-inclusive prices are per person for the respective period of stay, also plus visitor's tax. Over Easter, Whitsun and all other public holidays or bridge days we require a minimum booking of **3 nights**, over Christmas and New Year's Eve 2023/2024 **5 nights** each. Price enquiries for Christmas and New Year's Eve are possible from July 2023. Please also note our special package offers.

Reservations cannot be made for a specific room, but only for the respective room type. However, we will gladly try to reserve your desired room (if possible).

Bookings For Less Than Two Nights

Please understand that due to our very individual room types, we cannot guarantee a fixed room price or a specific room category for stays of less than 2 nights. We will of course be happy to make note of your desired category.

The local visitor's tax is currently set at between € 1,30 and € 1,70 per adult (from 13 years old) and per night, depending on the season. Upon registration at reception you will receive your Konus guest card upon request. With this spa card you can use public transport in the entire Konus region free of charge.

Non-smoking rooms

All our rooms are non-smoking rooms. In the case of non-observance of this regulation we reserve the right to charge € 150.00 for the cost of cleaning.

Tipping

Were you satisfied with the service of our restaurant staff and would like to leave a tip?? If this is the case, you are welcome to hand it directly to the service staff in cash or note the desired amount on your restaurant receipt. We will then book the tip directly to your room.

Signing your restaurant receipts

Should you not wish to pay for your evening food and drinks in cash but would like to book them to your room, we ask that you sign your restaurant receipts every evening in order to avoid misunderstandings.

Restaurant Opening Times

Breakfast:	Mon. – Fri. from 7.30am to 10.30am Sat. & Sun. from 8.00am to 10.30am
Lunch break:	Mon. - Sun. from 13.00 - 16.00 hrs
Lunch: (A la Carte)	Sun. from 11.30 a.m. to 1.30 p.m. (Monday - Saturday: closed; except public holidays)
Dinner:	Mon. - Sun. from 6.00 p.m. to 8.45 p.m. (Nov. - Jan. = closed on Mondays; except public holidays) (please take your seats by 7.30 p.m. at the latest)

Sky-Sport, telephone & WiFi

Sports broadcasts from Sky will only be available in the lounge in the main building. Sky Sport News can be received in your room. Telephone calls made to German landline networks will be charged at a rate of € 0.30 per call unit. An internet terminal with integrated printer is available to you free of charge in the “Wiesengrund” guesthouse. Access information for the internet can be obtained at the reception desk. WLAN is available free of charge in all rooms and conference rooms. The access information for this can also be obtained from reception.

Activities

A table tennis table, a pit-pat course and a playground are all available free of charge for our little guests. Parent stake responsibility for their children.

Touring bikes (free of charge) and a limited amount of E-mountain bikes and E-touring bikes (for a fee) are also available, and can be hired from March to October. Please ask us about it. Unfortunately, we cannot offer bicycles for children.

Facilities For Children Up To 4 Years Old

Children up to and including 4 years old can stay in the rooms and breakfast with us free of charge. Children’s beds as well as nappy buckets and electric kettles will be provided free of charge if required. Please let us know of your requirement during the booking process.

Dogs

You are of course also welcome to treat your pet to a little holiday. What could be better for a dog owner than to spend the best days of the year with their four-legged friend in a charming forest and mountain landscape? However, we would ask that you register your intention to bring your dog with us before your arrival – with your own food and your own dog basket or blanket – as these rooms are only available in very limited numbers due to allergy sufferers. We charge for this service at a rate of € 15.00 per four-legged friend per night. Please understand that we will have to charge you for any damage to equipment or fittings caused by your dog. Please note that dogs are not allowed on upholstered furniture such as beds or sofas/chairs. In case of heavy soiling we charge € 70,00 extra for increased cleaning effort.

General Cancellation Conditions:

*After successful confirmation of the room reservation, we will have a room ready in the desired category, as agreed. Changes or cancellations result in losses, the costs of which we must bear alone. **Cancellations of room reservations are only valid if they are received by us in writing. Cancellation are free of charge up to 4 weeks before arrival. For bookings at Christmas and New Year, this period is extended to 12 weeks before arrival. For bookings over Christmas and New Year's Eve, a deposit of 50% is also required. For cancellations made later than the aforementioned, we charge 80% of the confirmed room or package price for the entire stay. These costs will be set against the cost of a booking if the same booking is made within 365 days of the date of the cancellation. To avoid such costs, we recommend taking out travel cancellation insurance or using our cancellation service. If you decide to take this advantageous option, the fee for the cancellation service must be credited to our account at the same time as your booking, or at the latest by the end of the cancellation period. Further information can be obtained by calling 07835-6360.***

Company holidays 2023:

- 22.01.23 from 3 p.m. up to and including Thursday, 02.02.23. We will be here for you again from Friday, 03.02.23.
- 03.12.23 from 3 p.m. up to and including Monday, 18.12.23. We will be here for you again from Monday, 25.12.23. :